

EDUCATION AND CONSULTATIVE SERVICES

of UPMC Western Psychiatric Hospital

PRESENTATION FORM

Presenter Bio

Please include your full name, credentials, degrees and information about your position and place of employment. **Please send a copy of your CV along with this completed form.**

Ashli Molinero, DSc, joined UPMC Health System as the Director of the Disabilities Resource Center in 2015. In this capacity, she ensures accessible healthcare for people with disabilities through education and resource development, staff awareness and training, policy development and facility accessibility. Her commitment to patient advocacy and the delivery of exceptional care is demonstrated in her extensive history of 25 years of working in the hospital & rehabilitation health care industry concentrating in program evaluation, policy making, instructional design, curriculum development, facilitation, standards development and compliance, service excellence and service recovery.

Name and Narrative Description of your Presentation

Please determine if it is introductory, intermediate, or advanced.

This is an introductory level panel presentation. Through an interactive dialogue, we will explore the issue disability accommodation in healthcare for patients with disabilities and strategies for sustaining a culture of diversity through patient and employee initiatives.

Three (3) learning objectives

By the completion of this session, participants should be able to:

- Participants will learn how to create and sustain a culture of diversity through inclusive and equitable practices for employees.
- Participants will learn how to create and sustain a culture of diversity through inclusive and equitable practices for patients, visitors and guests.
- Participants will learn how to create and sustain a culture of diversity through inclusive and equitable practices for patients through disability accommodation documentation in the electronic health record.

Three (3) current (within the past 10 years) peer-reviewed publications that support the evidencebase for the content of your presentation

Publications must be listed in American Psychological Association (APA) Style (see www.apastyle.org for more information).

APA format for journal article citation:

Author last name, Author First Initial. Author Second Initial. (Publication Year). Title of article. *Title of Journal*. volume(issue) (if issue numbered), pages.

Lagu, T., Haywood, C., Reimold, K., DeJong, C., Sterling, R. W., & Iezzoni, L. I. (2022). 'I Am Not The Doctor For You': Physicians' Attitudes About Caring For People With Disabilities. *Health Affairs*, 41(10), 1387–1395. <https://doi.org/10.1377/hlthaff.2022.00475>

Iezzoni, L. I., Rao, S. R., Ressler, J., Bolcic-Jankovic, D., Agaronnik, N., Lagu, T., Pendo, E., & Campbell, E. G. (2022). US Physicians' Knowledge About The Americans With Disabilities Act And Accommodation Of Patients With Disability. *Health Affairs*, 41(1), 96–

104. <https://doi.org/10.1377/hlthaff.2021.01136>

Agaronnik, N., Campbell, E. G., Ressalam, J., & Iezzoni, L. I. (2019). Accessibility of medical diagnostic equipment for patients with disability: Observations from physicians. *Archives of Physical Medicine and Rehabilitation*, 100(11), 2032–2038. <https://doi.org/10.1016/j.apmr.2019.02.007>

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